

Message

From: Hannon, Bruce (DPH) [Bruce.Hannon@state.ma.us]
Sent: 3/17/2011 2:31:22 PM
To: Renczkowski, Daniel (DPH) [Daniel.Renczkowski@state.ma.us]
CC: julianne.nassif@state.ma.us [Julianne.Nassif@state.ma.us]
Subject: RE: Agilent GC and GCMS updates

If you need to purchase the software, then you'll need to contact Damon Duppong (sp?) at Agilent (Julie has his contact info) to get a quote for the software and installation. If there is enough money, I would recommend asking him the cost of bringing up your instrument to the most current version (or as high as you can go). The added cost may be relatively minimal and have some long term benefits. I'm out until Monday, but feel free to email me if I can be of any assistance.

Bruce

From: Renczkowski, Daniel (DPH)
Sent: Wednesday, March 16, 2011 1:53 PM
To: Hannon, Bruce (DPH)
Subject: RE: Agilent GC and GCMS updates

Nope, the computer will not be on the network. Peter says that none of the upgrade software we have goes back far enough to be compatible with that machine so we'd have to purchase it. He says that his first choice would be to have Agilent come out and do it for us, as long as we have money to do that. He wasn't too concerned about the wait time (4-6 weeks seems like no time at all compared to never getting it done). As a back-up, if there wasn't enough money to have them install it, he thinks it would be fun to do it ourselves once we had the software but he'd still prefer to have them do it. I don't know how much \$ is available or what else you need to use it for but we would really appreciate the upgrade if it's possible.

-Dan

From: Hannon, Bruce (DPH)
Sent: Wednesday, March 16, 2011 1:21 PM
To: Renczkowski, Daniel (DPH)
Subject: RE: Agilent GC and GCMS updates

Dan,

I've been thinking since we talked. Do you know if the computer has been on (or configured for) the SLI network? If not, we maybe able to do the software ourselves. We would need the disk for the current version of Chemstation, the software registration key, and the instrument serial number. We can probably take it from there.

The other option is to call Agilent and line up a software installation. The wait time in the fall was 4-6 weeks.

Let me know what you think.

Bruce
X6654

From: Renczkowski, Daniel (DPH)
Sent: Wednesday, March 16, 2011 11:49 AM
To: Hannon, Bruce (DPH)
Subject: RE: Agilent GC and GCMS updates

Hey Bruce. This may seem like an odd question but has there been any word on when the next round of upgrades may be taking place. The one PC that we still need upgraded on the GC/MS is been having more and more frequent fatal errors and crazy glitches that have no explanation (except "it's old and slowly dying"). I totally forgot to ask Julie at our budget meeting yesterday. Can you let me know if you know anything? Thanks!

-Dan

Daniel Renczkowski
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-----Original Message-----

From: Hannon, Bruce (DPH)
Sent: Monday, July 19, 2010 4:44 PM
To: anna.deluca@agilent.com
Cc: Piro, Peter (DPH); Khan, Annie (DPH); Renczkowski, Daniel (DPH)
Subject: RE: Agilent GC and GCMS updates

Anna, I will be out tomorrow morning. Please contact Peter [REDACTED] Annie (x6631), or Dan(x6630) to gain access here tomorrow. Thanks.

I will be available by phone, if needed [REDACTED]

Thanks,

Bruce

Bruce Hannon
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-----Original Message-----

From: anna.deluca@agilent.com [mailto:anna.deluca@agilent.com]
Sent: Tuesday, July 13, 2010 11:32 AM
To: Hannon, Bruce (DPH)
Subject: Agilent GC and GCMS updates

Hi Bruce,

Here is my contact info. If you want to call me best number is my cell [REDACTED]

If you could please forward me the software and firmware revisions.

Thanks,

Anna

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